

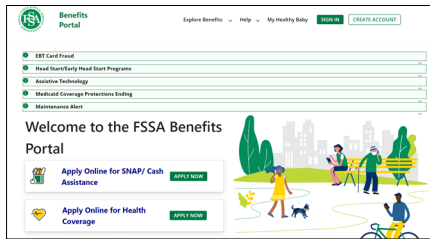


Help KEEP Your MEDICAID COVERAGE throughout 2025!

BEGINNING JULY 1, 2025, people with Medicaid will be required to go through the “eligibility determination” process **each quarter of the year**. This process must be completed to keep your insurance coverage.

1. Is your Medicaid/FSSA contact information up-to-date?

Your contact information includes your **current mailing address • phone number • email address**



↑ *FSSA Benefits Portal*

To check and update your contact information, follow these steps:

1. Go to the **FSSA Benefits Portal** at fssabenefits.in.gov
2. Scroll down to the **Manage Your Benefits** (blue) section.
3. Click on **SIGN IN TO MY ACCOUNT** (green) or **CREATE ACCOUNT** (white).
4. **Check** that your contact information is correct.
5. **Make changes**, if needed. For help with this, call (800) 403-0864.
6. **Then... watch your mail for a letter from Indiana FSSA.**

2. You will get a letter in the mail with the *Indiana state seal* on the page. You must:



- ☐ **Open and read any letter** sent to you from Medicaid/FSSA.
- ☐ **Follow the steps in the letter.** Respond with any information requested of you.
- ☐ **Update forms on paper or in your online account.** This is required so that you will be considered for continued Medicaid coverage throughout 2025.
- ☐ **Important Reminder:** Even if your information has not changed, you may still be required to sign and return documentation sent to you from Medicaid/FSSA.

3. Have Questions? Need Help? Lost Coverage?

Our friendly staff can help! Call your office today:

