

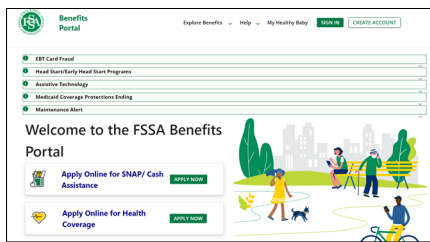


Help KEEP Your MEDICAID COVERAGE throughout 2023!

The “regular eligibility determination” process for Medicaid coverage will begin April 1, 2023. This may mean your coverage could change or end. Follow these steps ahead of time to be prepared.

1. Is your Medicaid/FSSA contact information up-to-date?

Your contact information includes your **current mailing address • phone number • email address**



↑ FSSA Benefits Portal

To check and update your contact information, follow these steps:

1. Go to the **FSSA Benefits Portal** at fssabenefits.in.gov
2. Scroll down to the **Manage Your Benefits** (blue) section.
3. Click on **SIGN IN TO MY ACCOUNT** (green) or **CREATE ACCOUNT** (white).
4. **Check** that your contact information is correct.
5. **Make changes**, if needed. For help with this, call (800) 403-0864.
6. **Then... watch your mail for a letter from Indiana FSSA.**

2. You will get a letter in the mail with the *Indiana state seal* on the page. You must:



- Open and read any letter** sent to you from Medicaid/FSSA.
- Follow the steps in the letter.** Respond with any information requested of you.
- Update forms on paper or in your online account.** This is required so that you will be considered for continued Medicaid coverage throughout 2023.

3. Have Questions? Need Help?

Friendly and knowledgeable staff can help you through this process! Call your office today: